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_____ \$150 Member Registration Fee

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**Instructions for virtual learning
will be distributed prior to
January 28, 2021.**

6 Hours Continuing Education

Continuing education applied for:

Agents • Adjusters

PC and Health • MSCLE • CCM

CRC • PT • OT

Payment Information

Enclosed is my check made payable to Mississippi Association of Self Insurers in the amount of \$_____.

Mail to:

Mississippi Association of Self Insurers

825 North President Street — Jackson, Mississippi 39202

(601) 749-MASI (6274)

wendyp@masiweb.org

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For more information, see the MASI website at

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MASI Looking Back Looking Ahead



Perspectives and Lessons Learned from 2020

January 28, 2021

6 Hours Continuing Education Applied For:

Agents—Adjusters—PC and Health—MSCLE—CCM—CRC—PT—OT

Virtual Education Event

Instructions for virtual learning will be distributed prior to
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Registration Fee: \$150.00 (Member) / \$200 (Non-Member)

(601) 749-MASI (6274) / wendyp@masiweb.org

The changes of 2020 have created a ripple effect across every aspect of the Self-Insured Workers' Compensation and Health Insurance community. From a remote work force to virtual settlement hearings, how do the events of this past year change what who we are and what is to come? More importantly, what can we learn from 2020 and how can we apply those lessons for the benefit of the entire industry?

Join us for this fast-moving education session to see how the craziness of 2020 affected the Work Comp and Health Insurance market. Hear from different MASI members representing various perspectives of our industry. Learn how their daily work environment and lives changed during 2020 and what each one learned as a result.

Agenda

8:25 A.M.

Wendy Powell, Executive Director
Mississippi Association of Self-Insurers

Welcome

1 P.M. – 2 P.M.

Andrew Duggar, PT, DPT
Therapy South

Service Provider Perspective

8:30 A.M. – 9:30 A.M.

TBD

Employer Perspective

Managing employee expectation and communication through a pandemic has become a challenge and the “new normal” for most employers. For human resources managers, COVID-19 has caused them to think differently about their roles and responsibilities. From a remote work force to social distancing, how do these new opportunities and challenges transfer to lessons applied when managing injured and ill employees in the future?

What to think about when considering the unintended consequences of a lockdown?

- Furlough Follies: Challenges of Deconditioned Employees returning to work
- Zoom Ergonomics: Ergonomic Challenges of working from Home
- How have the various injuries of 2020 given us insight as to updated Proactive Procedures for the future?

9:30 A.M. – 10:30 A.M.

Roger Riddick, Attorney & Member
MGC Insurance Defense

Defense Counsel Perspective

Litigation by virtual platform or telephonic communications are one result of 2020. But where do we go from here? As the judicial system evolved to meet the needs of the litigants this year, what does the future hold for the attorney-client relationship and what changes can we expect from this new virtual legal environment?

2 P.M. – 3 P.M.

Panelists:

AmFed Cherry Roberts	CCMSI Debbie McMillen	CorVel Jennifer Prewitt
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Moderator:

Aaron Sisk, MASI Board Member, Magnolia Health

Claims Management Perspective

To successfully meet the needs of clients during a pandemic, a claims management team must be flexible and willing to adapt to new challenges (and even travel bans) while creating new solutions to familiar challenges. Our panel of claims experts will review 2020 and the opportunities that it presented to keep business moving forward while meeting customer satisfaction during a pandemic.

10:30 A.M.

Break

10:45 A.M. – 11:45 A.M.

Angela J. Koestler, Ph.D.
The Nordal Clinic, P.A.

Mental Health Perspective

How has this past year affected our mental health, specifically the mental health of the claimants we work with every day. Injured and ill employees already feel isolated and stressed. What did the pandemic of 2020 add to an already overwhelmed, fearful, and anxious workforce?

3 P.M.

Break

3:15 P.M. to 4:15 P.M.

James Moss, MD
Mississippi Sports Medicine and Orthopaedic Center

Physician Perspective

Telemedicine had claimed a spot in the ways that a physician treated a patient. What other changes did the orthopaedic surgeons see this year and how will these changes continue to impact patients in the future?

11:45 A.M. – 1 P.M.

Lunch Break